

## #925721 796 Hague Ave - Q3 2024 Assessment Inquiry

|                           |                     |                  |
|---------------------------|---------------------|------------------|
| <b>Submitted</b>          | <b>Received via</b> | <b>Requester</b> |
| January 14, 2025 at 15:14 | Voicemail           | Nathaniel Khaliq |

### CCs

Lydia Kopf <lydia.kopf@ci.stpaul.mn.us>

|                        |                        |             |                 |              |                 |
|------------------------|------------------------|-------------|-----------------|--------------|-----------------|
| <b>Status category</b> | <b>Ticket status</b>   | <b>Type</b> | <b>Priority</b> | <b>Group</b> | <b>Assignee</b> |
| Pending                | Pending - Future Event | Question    | Normal          | PW - Garbage | Jillian Barden  |

|                           |                                             |                                 |
|---------------------------|---------------------------------------------|---------------------------------|
| <b>Latitude/Longitude</b> | <b>Location</b>                             | <b>Is this a repeat report?</b> |
| -93.13385,44.94565        | 796 Hague Ave, Saint Paul, Minnesota, 55104 | No                              |

|                        |                      |                           |
|------------------------|----------------------|---------------------------|
| <b>Other Telephone</b> | <b>Property Type</b> | <b>Property ID Number</b> |
| 16513350743            | SUD                  | 022823120182              |

### Billing period for Delinquent Garbage Bill Assessment

Quarter 3 (July - September)

### Billing year for Delinquent Garbage Bill Assessment

2024

|                                                                |                       |                   |
|----------------------------------------------------------------|-----------------------|-------------------|
| <b>Total amount due for Delinquent Garbage Bill Assessment</b> | <b>Assessment No.</b> | <b>Time of LH</b> |
| 3.76                                                           | 250111                | 9:00 am           |

|                                            |                                |                             |
|--------------------------------------------|--------------------------------|-----------------------------|
| <b>Stated Reason for Appeal (if given)</b> | <b>Date of LH (MM/DD/YYYY)</b> | <b>Rescheduled LH Date:</b> |
| Republic agreed to remove assessment       | 4/3/2025                       | 4/17/2025                   |

### Other Name

Nathaniel

### Did you receive a Saint Paul City Council Public Hearing Notice Ratification of Assessment?

Yes

### Garbage Hauler Have you contacted your hauler about this garbage bill before?

Republic Services No

### Garbage Invoice Dates (i.e. January 1- March 31) Staff Comments

(July - September) Republic agreed to remove assessment.

|                                |                                     |                             |
|--------------------------------|-------------------------------------|-----------------------------|
| <b>Date of CP (MM/DD/YYYY)</b> | <b>Legislative Hearing Required</b> | <b>Rescheduled LH Time:</b> |
| 5/14/2025                      | Yes                                 | 9:00 am                     |

### Please select the reason you are contacting the Garbage Program new options

Billing Question

|                                    |                                                           |                       |
|------------------------------------|-----------------------------------------------------------|-----------------------|
| <b>Do you need an interpreter?</b> | <b>Is this request about recycling, garbage, or both?</b> | <b>Project Number</b> |
| No                                 | Garbage only                                              | CG2501A1              |

**Nathaniel Khaliq** January 14, 2025 at 15:14

Voicemail from +1 (651) 335-0743

Internal note

### Call Details

Call from: +1 (651) 335-0743

Call to: +1 (651) 413-6624

Time of call: 2025-01-14 21:10:50 UTC

Location: Minneapolis, Minnesota, United States

Length of phone call: 3 minutes, 32 seconds

## Transcription

Hello. Hi, I have 3 notice here for the past due amount for republic. The address is 79688448611 marshall and 63 meals. And the total amount is probably \$20.00 to take a few cents. And I had all this straightened out cuz I paid my bill over the phone with republic and they said I didn't have a balance. And that was when I paid my be able to make sure that there wasn't any balance cuz I received notices like this. Google charged for the long message. Nathaniel kelly 651-335-0743. Thank you.

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**Jillian Barden** January 15, 2025 at 08:46

Internal note

Outbound call to +1 (651) 335-0743

### Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 335-0743

Time of call: 2025-01-15 14:44:53 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 47 seconds

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**Jillian Barden** January 15, 2025 at 08:48

Internal note

Left VM, and told PO to email us proof of payment for all 4 properties

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**Jillian Barden** January 17, 2025 at 13:48

Internal note

Outbound call to +1 (651) 335-0743

### Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 335-0743

Time of call: 2025-01-17 19:44:03 UTC

Called by: Jillian Barden

Length of phone call: 4 minutes, 27 seconds

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**Jillian Barden** January 17, 2025 at 13:51

Internal note

PO owes multiple small assessments for:

- 796 Hague Ave
- 611 Marshall Ave
- 63 Milton St
- 844 Hague Ave

PO reports he paid over the phone, and he is not sure why these amounts were not paid for when he called in. total is roughly \$20

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**Jillian Barden** January 22, 2025 at 16:30

Internal note

Outbound call to +1 (651) 335-0743

### Call Details

Call from: +1 (651) 413-6624

Call to: +1 (651) 335-0743

Time of call: 2025-01-22 22:29:41 UTC

Called by: Jillian Barden

Length of phone call: 1 minute, 4 seconds

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**Jillian Barden** January 22, 2025 at 16:31

Internal note

Called PO and told him we can remove the assessments

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**Jillian Barden** January 24, 2025 at 13:09

Internal note

- 796 Hague Ave - 3.76
- 611 Marshall Ave - 12.34
- 63 Milton St - 5.84
- 844 Hague Ave - 0

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**Jillian Barden** February 25, 2025 at 14:36

Internal note

250111 Delinquent Garbage Bill July to September 2024 0.00% 2/12/2025 1 \$3.76 \$3.76

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**Jillian Barden** February 27, 2025 at 13:56

Internal note

Entered Legistar File

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